

## POP Tracking Workbook

# NON-CONSTRUCTION ROADWAY IMPACTS



Save Now!

#### **PROJECT NAME:**

#### **KEY NUMBER:**

For existing projects, check project folder(s) to determine if a workbook has already been started during a previous project phase. When starting a new workbook, save out the PDF into the project folder BEFORE filling in fields. Use the PDF version to record project information.

Information filled in through a web browser will not be recorded and cannot be saved.



#### POP STEPS



#### **SELECTING YOUR TRACK**

The first step is determining what category your transportation impact best fits. Five "tracks" have been developed to catch all potential transportation impacts in Idaho.



#### **CHECKING YOUR POP LEVEL**

Knowing your POP Score, a corresponding level of need can be determined by referencing the POP Level Typical Descriptions. This page describes common attributes of transportation impacts for each track, at each POP Level.



#### **PROJECT DESCRIPTIONS**

Knowing your POP Score, a corresponding level of need can be determined by referencing the <u>POP Level Typical Descriptions</u>. This page describes common attributes of transportation impacts for each track, at each POP Level.



#### **PRINT**

Save your completed questions/amswers to a PDF in the appropriate project folder for future reference.



#### BUDGETING

Once the outreach level is determined, the <u>Budget Estimates page</u> provides a framework for approximate budgets that a contractor or third-party public involvement and communication support may propose, for each track and POP Level. This page also provides estimated direct expense associated with public involvement tools, with or without third-party support.

#### **STAFFING & TOOLS**

You know your POP level and you have an estimate of how much public outreach might cost, but how do you actually conduct the outreach? For each track and POP Level, the <u>Staffing & Tools page</u> provides customized lists of recommended staff to involve and possible tools and techniques that when done right, have proved successful at effectively involving the public.



#### POP LEVEL REFERENCE GUIDES

<u>The POP Level Reference Guides</u> provide comprehensive information on public involvement requirements, including definitions, descriptions and examples of tools and techniques. Reference guides pull the relevant information from the <u>ITD Guide to Public Involvement</u> and collect it in customized reference guides for each POP Level.



#### POP TRACKING WORKBOOK

<u>The POP Tracking Workbook</u> is designed to help project teams track and document public involvement throughout the life of a project.



#### → Instructions for POP Tracking Workbook:

- 1. This POP Tracking Workbook is designed to help project teams track and document public involvement throughout the life of a singular non-construction roadway impact or reoccurring event. This workbook asks specific questions about your impact to help current and future staff:
  - → Easily locate and reference relevant files, documents and collateral
  - → Understand project history, trends and public opinions and attitudes

This Workbook is different than the POP Level Reference Guides. The POP Level Reference Guides provide comprehensive information on public involvement requirements, including definitions, descriptions and examples of tools and techniques. Reference guides pull the relevant information from the ITD Guide to Public Involvement and collect it in customized reference guides for each POP Level.

- 2. There are ten identical worksheets in this workbook. This will allow users to track the public involvement and outreach for reoccurring or annual events, to help with future planning and coordination with permit applicators.
- 3. Visit this workbook regularly with your team throughout the project, noting the following as they occur:
  - → Changes in your POP Score
  - Added team members
  - Addition of major stakeholders
  - Right-of-way impacts
  - Major events and milestones that influenced public involvement, including controversies and successes
  - Analysis of tools and techniques that worked/failed



#### ALWAYS REMEMBER TO RESAVE YOUR WORKBOOK BEFORE EXITING



- Continually save and update the following documents in your project folder:
  - This workbook
  - Completed POP questions
  - → Appropriate POP Level Reference Guides
  - → Other materials: brochures, advertisements, display boards, press releases, photos, graphics, etc.



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- 7. What types of permitting are being required for this impact?
- 8. Describe the types of outreach methods you decided to use.

VMS signs News release Social media
Construction fliers Impacted stakeholder Other:

District projects website contacts

#### **→** TYPICAL LEVEL 2 TOOLS

posting

workshop

VMS signs News release 511 updates

Construction fliers Stakeholder availability Other:

District projects website EMS coordination posting Social media updates

#### **→** TYPICAL LEVEL 3 TOOLS

VMS signs 511 updates EMS coordination

Construction Fliers Stakeholder availability School district/busing

Fact sheets Media relations coordination

District projects website Pre-construction partnering Coordination

posting workshop Construction Coordination Traffic Cameras

Social media updates Construction Coordination Team Other:

Pre-construction open house Conflict resolution/

### → TYPICAL LEVEL 4 TOOLS mediation

VMS signs Construction Coordination Transit coordination

Construction fliers Team Neighborhood association

Fact sheets Conflict resolution/ outreach mediation

District projects website posting EMS coordination Social media updates EMS coordination

Stakeholder availability

School district/busing updates
coordination

Dra construction open

Media relations

Trucking and motor carriers

Fre-construction open
house

coordination

Trucking and motor carriers

house

511 updates coordination Traffic Cameras

Pre-construction partnering Paid advertising Other:

Agency/municipal leadership



VMS signs

Construction fliers

Fact sheets

District projects website

posting

Stakeholder availability

Media relations

Pre-construction partnering

workshop

**Construction Coordination** 

Team

Conflict resolution/mediation

EMS coordination

511 updates

School district/busing

coordination

Paid advertising

Agency/municipal leadership

updates

Transit coordination

Traffic cameras

Neighborhood association

outreach

Policy-level problem

solving

Social media updates

Newsletters (electronic and

paper)

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Other:

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District projects website Pre-construction partnering Trucking and motor carriers

posting workshop coordination

Social media updates Construction Coordination Traffic Cameras

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Team Other:

Pre-construction open house Conflict resolution/

mediation

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EMS coordination

Social media updates

posting EMS coordination Electronic newsletter
Stakeholder availability School district/busing updates

Coordination Pre-construction open

Trucking and motor carriers house coordination Traffic Cameras

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Pre-construction partnering

workshop

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Construction Fliers Stakeholder availability School district/busing

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District projects website Pre-construction partnering Coordination

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Social media updates Construction Coordination Traffic Cameras

Social media updates Construction Coordination Team Other:

Pre-construction open house Conflict resolution/

mediation

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VMS signs Construction Coordination Transit coordination

Team Neighborhood ages

Construction fliers

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Conflict resolution/

Neighborhood association

outreach

Fact sheets Conflict resolution outreach

mediation Social media updates

posting EMS coordination Electronic newsletter

School district/busing updates

Stakeholder availability

School district/busing updates

coordination

Pre-construction open

Media relations

Trucking and motor carriers

511 updates

Trucking and motor carriers

coordination

Traffic Cameros

Agency/municipal leadership

Pre-construction partnering Paid advertising Other:

Other:



VMS signs

Construction fliers

Fact sheets

District projects website

posting

Stakeholder availability

Media relations

Pre-construction partnering

workshop

**Construction Coordination** 

Team

Conflict resolution/mediation

EMS coordination

511 updates

School district/busing

coordination

Paid advertising

Agency/municipal leadership

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Transit coordination



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Construction fliers Impacted stakeholder Other:

District projects website contacts

→ TYPICAL LEVEL 2 TOOLS

posting

VMS signs

VMS signs News release 511 updates

Construction fliers Stakeholder availability Other:

District projects website EMS coordination posting Social media updates

**→** TYPICAL LEVEL 3 TOOLS

VMS signs 511 updates EMS coordination

Construction Fliers Stakeholder availability School district/busing

Fact sheets Media relations coordination

District projects website Pre-construction partnering Coordination

posting workshop coordination

Social media updates Construction Coordination Traffic Cameras

Pre-construction open house Team Other:

Conflict resolution/

→ TYPICAL LEVEL 4 TOOLS mediation

Construction fliers Team Neighborhood association

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**Construction Coordination** 

Fact sheets Conflict resolution/ outreach mediation

District projects website posting EMS coordination Social media updates EMS coordination

Stakeholder availability

School district/busing updates

Media relations coordination Pre-construction open
Trucking and motor carriers house

511 updates coordination Traffic Cameras

Agency/municipal leadership

Pre-construction partnering Paid advertising Other:



VMS signs

Construction fliers

Fact sheets

District projects website

posting

Stakeholder availability

Media relations

Pre-construction partnering

workshop

**Construction Coordination** 

Team

Conflict resolution/mediation

**EMS** coordination

511 updates

School district/busing

coordination

Paid advertising

Agency/municipal leadership

updates

Transit coordination

Traffic cameras

Neighborhood association

outreach

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contacts District projects website

posting

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511 updates VMS signs News release

Construction fliers Stakeholder availability Other:

District projects website **EMS** coordination posting Social media updates

#### **→** TYPICAL LEVEL 3 TOOLS

511 updates **EMS** coordination VMS signs Construction Fliers Stakeholder availability School district/busing

coordination Fact sheets Media relations

Trucking and motor carriers District projects website Pre-construction partnering

coordination workshop posting

**Traffic Cameras Construction Coordination** 

Social media updates Other:

Team Pre-construction open house Conflict resolution/

mediation

#### → TYPICAL LEVEL 4 TOOLS

workshop

VMS signs **Construction Coordination** Transit coordination

Team Construction fliers Neighborhood association

Conflict resolution/ outreach Fact sheets

mediation Social media updates District projects website **EMS** coordination

Electronic newsletter posting School district/busing updates Stakeholder availability

coordination Pre-construction open Media relations

Trucking and motor carriers house 511 updates coordination **Traffic Cameras** 

Agency/municipal leadership

Pre-construction partnering Paid advertising Other:

updates IDAHO TRANSPORTATION DEPARTMENT 16



VMS signs

Construction fliers

Fact sheets

District projects website

posting

Stakeholder availability

Media relations

Pre-construction partnering

workshop

**Construction Coordination** 

Team

Conflict resolution/mediation

EMS coordination

511 updates

School district/busing

coordination

Paid advertising

Agency/municipal leadership

updates

Transit coordination

Traffic cameras

Neighborhood association

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Construction fliers Impacted stakeholder Other:

District projects website contacts

posting

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VMS signs News release 511 updates

Construction fliers Stakeholder availability Other:

District projects website EMS coordination posting Social media updates

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VMS signs 511 updates EMS coordination

Construction Fliers Stakeholder availability School district/busing

Fact sheets Media relations coordination

District projects website Pre-construction partnering Trucking and motor carriers

posting workshop coordination

Social media updates Construction Coordination Traffic Cameras

Pre-construction open house Team Other:

Conflict resolution/

mediation

#### → TYPICAL LEVEL 4 TOOLS

workshop

VMS signs Construction Coordination Transit coordination

mediation

Construction fliers Team Neighborhood association

Fact sheets Conflict resolution/ outreach

District projects website

EMS coordination

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posting EMS coordination Electronic newsletter
Stakeholder availability School district/busing updates

Coordination Pre-construction open

Trucking and motor carriers house coordination Traffic Cameras

Agency/municipal leadership

Pre-construction partnering Paid advertising Other:



VMS signs

Construction fliers

Fact sheets

District projects website

posting

Stakeholder availability

Media relations

Pre-construction partnering

workshop

**Construction Coordination** 

Team

Conflict resolution/mediation

**EMS** coordination

511 updates

School district/busing

coordination

Paid advertising

Agency/municipal leadership

updates

Transit coordination

Traffic cameras

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outreach

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District projects website contacts

#### → TYPICAL LEVEL 2 TOOLS

posting

VMS signs News release 511 updates

Construction fliers Stakeholder availability Other:

District projects website EMS coordination posting Social media updates

#### **→** TYPICAL LEVEL 3 TOOLS

VMS signs 511 updates EMS coordination

Construction Fliers Stakeholder availability School district/busing

Fact sheets Media relations coordination

District projects website Pre-construction partnering Trucking and motor carriers

posting workshop coordination

Social media updates Construction Coordination Traffic Cameras

Pre-construction open house Team Other:

Conflict resolution/

mediation

#### **→** TYPICAL LEVEL 4 TOOLS

workshop

VMS signs Construction Coordination Transit coordination

Construction fliers Team Neighborhood association

Fact sheets Conflict resolution/ outreach

District projects website

EMS coordination

Social media updates

posting EMS coordination Electronic newsletter
Stakeholder availability School district/busing updates

Coordination Pre-construction open

Trucking and motor carriers house coordination Traffic Cameras

Agency/municipal leadership

Pre-construction partnering Paid advertising Other:



VMS signs

Construction fliers

Fact sheets

District projects website

posting

Stakeholder availability

Media relations

Pre-construction partnering

workshop

**Construction Coordination** 

Team

Conflict resolution/mediation

**EMS** coordination

511 updates

School district/busing

coordination

Paid advertising

Agency/municipal leadership

updates

Transit coordination

Traffic cameras

Neighborhood association

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posting

VMS signs News release 511 updates

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District projects website EMS coordination posting Social media updates

#### **→** TYPICAL LEVEL 3 TOOLS

VMS signs 511 updates EMS coordination

Construction Fliers Stakeholder availability School district/busing

Fact sheets Media relations coordination

District projects website Pre-construction partnering Trucking and motor carriers

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Pre-construction open house Team Other:

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Conflict resolution/

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VMS signs Construction Coordination Transit coordination

Construction fliers Team Neighborhood association

Fact sheets Conflict resolution/ outreach mediation Conflict resolution/

District projects website posting EMS coordination Social media updates EMS coordination

Stakeholder availability

School district/busing updates

Media relations

Coordination

Pre-construction open

Trucking and motor carriers

house

511 updates coordination Traffic Cameras

Pre-construction partnering Paid advertising

Pre-construction partnering Paid advertising Other:

workshop Agency/municipal leadership



VMS signs

Construction fliers

Fact sheets

District projects website

posting

Stakeholder availability

Media relations

Pre-construction partnering

workshop

**Construction Coordination** 

Team

Conflict resolution/mediation

**EMS** coordination

511 updates

School district/busing

coordination

Paid advertising

Agency/municipal leadership

updates

Transit coordination

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Neighborhood association

outreach

Policy-level problem

solving

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VMS signs 511 updates EMS coordination

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Fact sheets Media relations coordination

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→ TYPICAL LEVEL 4 TOOLS

workshop

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Fact sheets Conflict resolution/ outreach

District projects website mediation Social media updates

posting EMS coordination Electronic newsletter

School district/busing updates

Stakeholder availability

Coordination

Media relations

School district/busing updates

Pre-construction open

Trucking and motor carriers house
511 updates coordination Treffic Compress

Agency/municipal leadership

Pre-construction partnering
Paid advertising
Other:



VMS signs

Construction fliers

Fact sheets

District projects website

posting

Stakeholder availability

Media relations

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workshop

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#### **→** TYPICAL LEVEL 3 TOOLS

VMS signs 511 updates EMS coordination

Construction Fliers Stakeholder availability School district/busing

Fact sheets Media relations coordination

District projects website Pre-construction partnering Trucking and motor carriers

posting workshop coordination

Social modic undates Construction Coordination

Traffic Cameras

Social media updates Construction Coordination Traffic Cameras

Pre-construction open house Team Other:

Conflict resolution/ mediation

#### → TYPICAL LEVEL 4 TOOLS

workshop

VMS signs Construction Coordination Transit coordination

mediation

Construction fliers Team Neighborhood association

Fact sheets Conflict resolution/ outreach

District projects website

EMS coordination

Floatenia poweletter

posting EMS coordination Electronic newsletter
Stakeholder availability School district/busing updates

Coordination Pre-construction open

Trucking and motor carriers house coordination Traffic Cameras

Agency/municipal leadership

Pre-construction partnering Paid advertising Other:



VMS signs

Construction fliers

Fact sheets

District projects website

posting

Stakeholder availability

Media relations

Pre-construction partnering

workshop

**Construction Coordination** 

Team

Conflict resolution/mediation

**EMS** coordination

511 updates

School district/busing

coordination

Paid advertising

Agency/municipal leadership

updates

Transit coordination

Traffic cameras

Neighborhood association

outreach

Policy-level problem

solving

Social media updates

Newsletters (electronic and

paper)

Pre-construction open

house

Trucking and motor carriers

coordination

Other:

9. Which outreach methods were more effective than others? Why?

#### 10. Other notes:



ALWAYS REMEMBER TO RESAVE YOUR WORKBOOK BEFORE EXITING

