Idaho Use Customers

#### 01-26-2020 Release Note

## New Approach for "Idaho Use" Customers

While Idaho titles and registrations generally are issued only to Idaho residents and entities, there has been an exception for out-of-state residents who have stated they keep their vehicles in Idaho year round. This has been known as the "Idaho Use" exception.

# What has changed?

ITD has recently revised the policy concerning "Idaho Use" vehicles. Effective immediately, if an out-of-state resident requests to title and register in Idaho, they must present the Idaho address where the vehicle will primarily reside. The requirement for the customer to attest to leaving the vehicle here all year round has been removed. Moving forward, any customer who can provide an Idaho address will be allowed to title and register in Idaho.

Under this policy, the customer bears the responsibility for any potential consequences while needed revenue is collected for the Idaho roads the customer will be using.

# How do I capture this information in the system?

Idaho statutes require the capture of the customer's residence or domicile address on registrations and titles. To capture this in Datapoint, first, record the customer's out-of-state home address in the "owners" section and then, enter the Idaho address in the "comments" field.

In GEM, the customer's Idaho address should be captured as the physical address and the out-of-state domicile address as the customer's mailing address. If the customer wishes to have the credential sent to an address other than the domicile's, a one-time mailing address could be used or the customer could set up mail forwarding.

## What do I need to tell the customer?

Prior to registering and titling vehicles under these circumstances, customers should be advised that if they take their Idaho-registered and plated vehicles to their home state, they could potentially be cited, be subject to fines and penalties, and be required by their state to title and register there. When a customer acknowledges this and wishes to proceed, counties should collect fees and taxes, and issue the registration and title.

<u>In what other situations may individuals/entities with out-of-state addresses title and register in Idaho?</u>

#### Other situations include:

- Moved (Owner was Idaho resident, but moved, lost title, and needs Idaho duplicate),
- Student (Out-of-state resident studying in Idaho or Idaho resident studying out-of-state),
- Military (Out-of-state resident serving in Idaho or Idaho resident serving out-of-state),
- Leased or rented (Lessor/rental company with out-of-state address leasing/renting to Idaho resident),
- Home office (Business' or other organization's home office in another state, but vehicle in Idaho),
- Border town (town on border between Idaho and another state, and individual physically resides in Idaho but has other state's address),
- Duck Valley (Owner is tribal member living on Duck Valley Reservation in Nevada, but is allowed to title in Idaho), and
- Full-time RV'er (owner with no traditional residence lives in RV and has declared Idaho as state of residence but has mail sent to out-of-state address).