

POLICY

Virtual Live Feed VIN Inspection

04-02-2020 Release Note

To help reduce personal contact during the COVID-19 pandemic, ITD will allow VIN inspections to be performed virtually by authorized VIN inspectors, using any live streaming applications, such as FaceTime, WhatsApp, Google Hangouts, Skype, etc. During the virtual live feed VIN inspection, the VIN on the door and the dash must be verified along with the odometer reading, make, model, and body type. The agent performing the virtual VIN inspection is required to complete an ITD approved VIN inspection form and should state that the VIN inspection was done virtually.

PLEASE NOTE: Counties who choose to use this option will need to use their personal devices. ITD is not planning to provide a device, nor will the department be paying for any portion of someone's device, we are just approving this as an option for those who choose to use it.