

Motor Carrier Services – Customer Service Options

- **E-mail** – All e-mails must be sent to cvs@itd.idaho.gov.
 - Do not send to, or include, a specific registration specialist or Port of Entry location. You will receive an immediate response that your message was delivered. It will be processed in the order received.
 - **Documents must be in PDF format** and inserted into your message as an attachment, not included in the body of your message.
 - **Please reference your Motor Carrier Account Number on the subject line of your message.** Your account number can be found on your renewal report and any previously issued Motor Carrier Service credentials.
 - If you are providing additional information for a previously submitted request, indicate “Attn” and the name of the registration specialist who is working on your request.
 - **Boise Headquarters (drop box only, no in-person services)** – 11331 West Chinden, Building 8.
 - Phone 208-334-8611
 - **Note:** Do not mail or express mail to this location.
 - **Mail** – Motor Carrier Services, PO Box 7129, Boise ID 83707.
 - (Express mail – 3311 W State Street, Boise, Idaho 83703.)
 - **Note:** USPS and express mail is re-routed to the new location.
 - **Appointment** – To schedule, go to www.idaho.gov/poe.
 - **Huetter Port of Entry**, 2 miles west of Coeur d’Alene on I-90. Phone 208-769-1551.
 - **Lewiston Port of Entry**, 1 mile east of Lewiston on US-12/US-95. Phone 208-799-4824.
 - * **Twin Falls Registration Office**, 2135 Osterloh Avenue, Twin Falls. Phone 208-544-7918.
 - **Declo Port of Entry**, MP 218.7 on I-84. Phone 208-878-6995.
 - * **Inkom Port of Entry**, 8 miles south of Pocatello on I-15. Phone 208-775-3311.
 - * **Marsing Port of Entry**, 6 miles south of State Highway 55/US 95. Phone 208-896-4814
 - **East Boise Port of Entry**, 11 miles east of Boise on I-84. Phone 208-334-3272
 - * **Sage Junction Port of Entry**, 8 miles north of Roberts on I-15. Phone 208-228-3636.
- * These locations can process titles for *private sale* new purchases. Titles for dealer sales will be handled by the dealer.

Did you know?

- County DMVs register non-commercial vehicles; commercial-use power units through 26,000 pounds; farm-use power units through 60,000 pounds; annual renewal trailers; and permanent trailers.
- Motor Carrier Services registers commercial-use power units over 8,000 pounds; farm-use power units over 60,000 pounds; annual renewal trailers; and permanent trailers.

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