



## Motor Carrier Services – Customer Service Options

### E-mail:

- All e-mails must be sent to [cvs@itd.idaho.gov](mailto:cvs@itd.idaho.gov). Do not send to, or include, a specific registration specialist or Port of Entry location.
- You will receive an automated response that your message was delivered. It will be processed in the order received.
- Documents must be in PDF format and inserted into your message as an attachment, not included in the body of your message.
- Please reference your Motor Carrier Account Number on the subject line of your message. Your account number can be found on your renewal report and any previously issued Motor Carrier Service credentials.
- If you are providing additional information for a previously submitted request, indicate “Attn” and the name of the registration specialist who is working on your request.

### Boise Headquarters:

11331 West Chinden, Building 8. Phone 208-872-3163. **Drop box only, no in-person services.** Do not mail or express mail to this location, it will be returned to you as undeliverable.

### Mail:

Motor Carrier Services, PO Box 7129, Boise ID 83707. **Express mail**, 3311 W State Street, Boise, Idaho 83703. All mail is re-routed to our new location.

### Appointment:

Schedule an in person or phone appointment at [www.idaho.gov/poe](http://www.idaho.gov/poe). Location options are:

- **Huetter Port of Entry**, 2 miles west of Coeur d’Alene on I-90. Phone 208-769-1551.
- **Lewiston Port of Entry**, 1 mile east of Lewiston on US-12/US-95. Phone 208-799-4824.
- **Declo Port of Entry**, MP 218.7 on I-84. Phone 208-878-6995.
- \* **Inkom Port of Entry**, 8 miles south of Pocatello on I-15. Phone 208-775-3311
- **Marsing Port of Entry**, 6 miles south of State Highway 55/US 95. Phone 208-896-4814
- **East Boise Port of Entry**, 11 miles east of Boise on I-84. Phone 208-334-3272
- \* **Sage Junction Port of Entry**, 8 miles north of Roberts on I-15. Phone 208-228-3636.

\*These locations can process titles for *private sale* new purchases. Titles for dealer sales will be handled by the dealer.

### Did you know?

- County DMVs register non-commercial vehicles; commercial-use power units through 26,000 pounds; farm-use power units through 60,000 pounds; annual renewal trailers; and permanent trailers.
- Motor Carrier Services registers commercial-use power units over 8,000 pounds; farm-use power units over 60,000 pounds; annual renewal trailers; and permanent trailers.

