



PUBLIC CONVENIENCE

Purpose

The purpose of this policy is to underscore the importance of public convenience when making decisions or determinations that affect our stakeholders.

Legal Authority

- Delegation of Authority

Idaho Code 40-505 - Authority delegated to Director to administer rules and regulations of Board

- State Highways

Idaho Code 40-310(1) - Public interest and convenience when determining which highways shall be designated as state highways

Idaho Code 40-310(9) - Controlled access to facilitate traffic flow

Idaho Code 40-310(10) - Restriction to protect public safety

- DMV

Idaho Code 49-1004 - DMV Overlegal Permits

IDAPA 39.03.17 - DMV Overlegal Permits

“Serving the public and making it easier — or more convenient — to utilize our products and services” characterizes the work ethic of the Idaho Transportation Department. Public convenience directly ties the Department’s strategic goals of “user friendly and customer driven” to the daily activities of Department operations. Whenever Department activities are planned or implemented, appropriate methods or procedures that enhance public convenience shall be considered and incorporated.

Management and all Department divisions shall develop memorandums that convey the importance of public convenience and set forth specific policies and procedures to emphasize the public convenience consideration. Department employees shall consider public convenience a primary responsibility in the performance of all duties and are encouraged to seek innovative methods to improve the Department’s helpful attitude and service.

Approved by the Board on:

Signed _____

Jerry Whitehead
Board Chairman

December 12, 2012 _____
