Reporting a Tow

Version 1.0 | 01/12/26
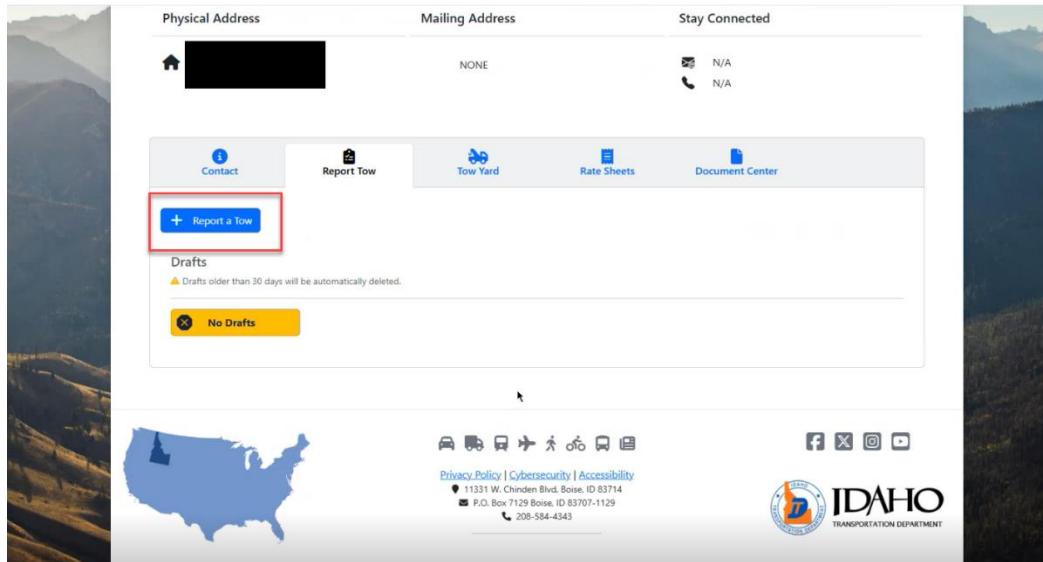
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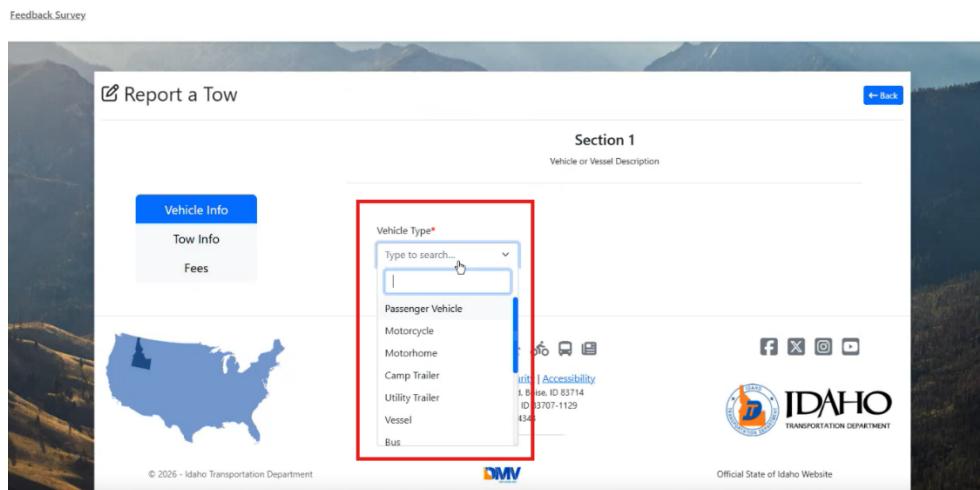
1.   Introduction

1.1   Purpose

This guide will instruct users how to report a tool on the DMV's abandoned vehicle portal.

2. Procedure

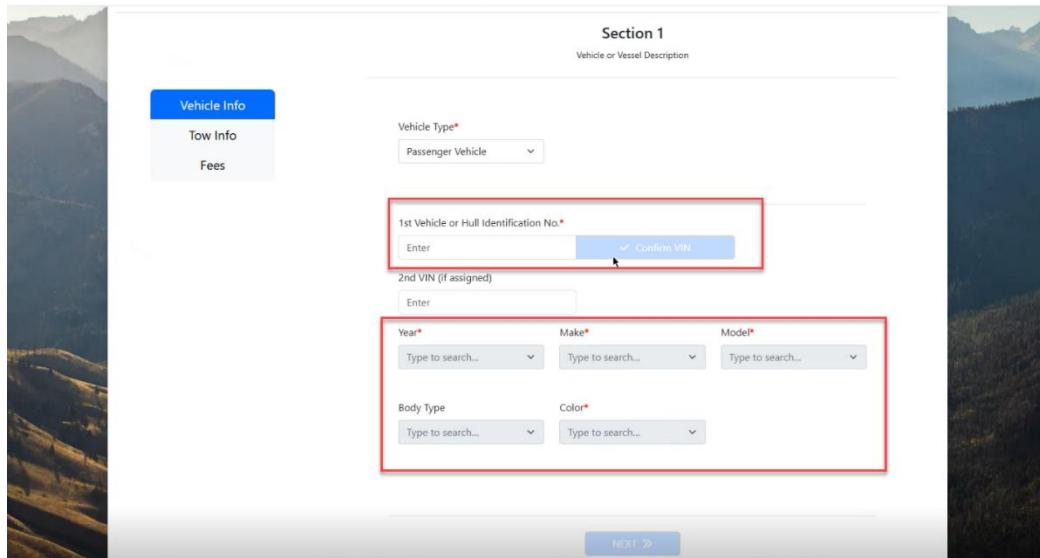1. Go to the "Report Tow" tab and select "Report a Tow."

2. From the drop down menu, select the applicable vehicle type.

3. Enter the vehicle's VIN and then click "Confirm VIN." Then, enter the rest of the vehicle's info (Year, Make, Model and color).

    a. Note: Body type is an optional field.

4. Once all vehicle info has been entered, select "Next."
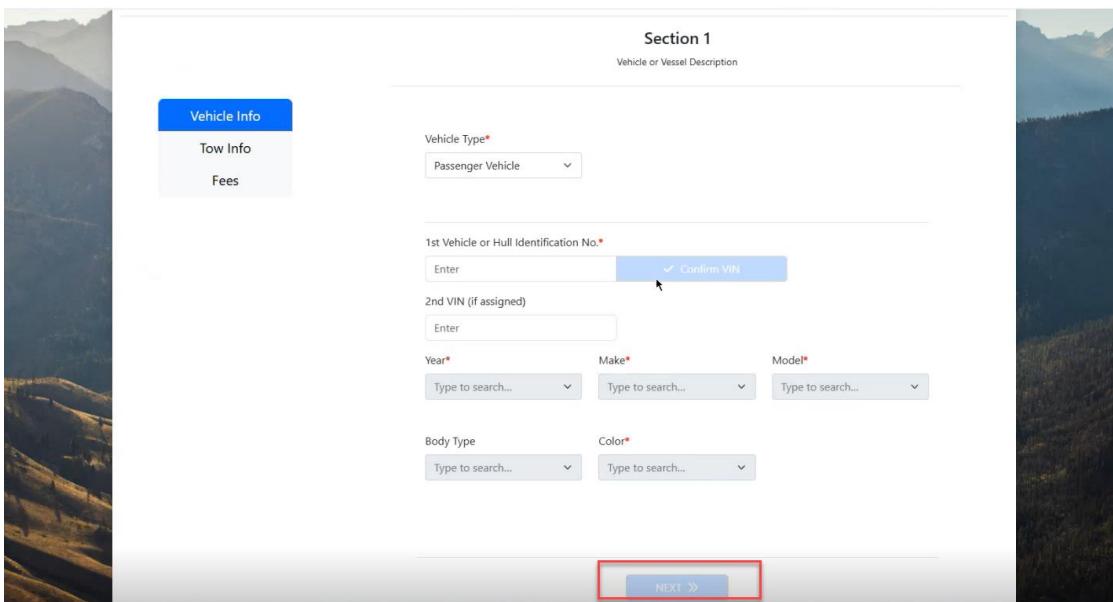
5. A confirmation request will appear. Once you've ensured the information is correct, click "Acknowledge and Proceed."

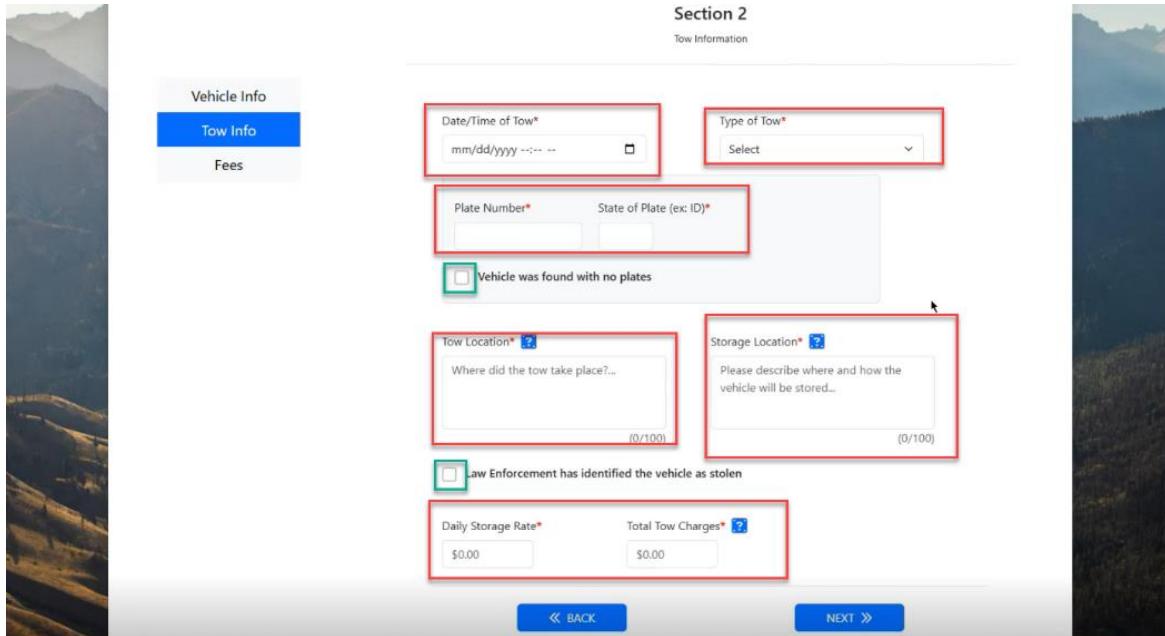   a. Important: You must review the information you have entered at this point. If you enter the incorrect VIN or vehicle information, the department will cancel your reported tow and you will need to start over. The 30 day clock will reset and no refund will be issues for the incorrect record.
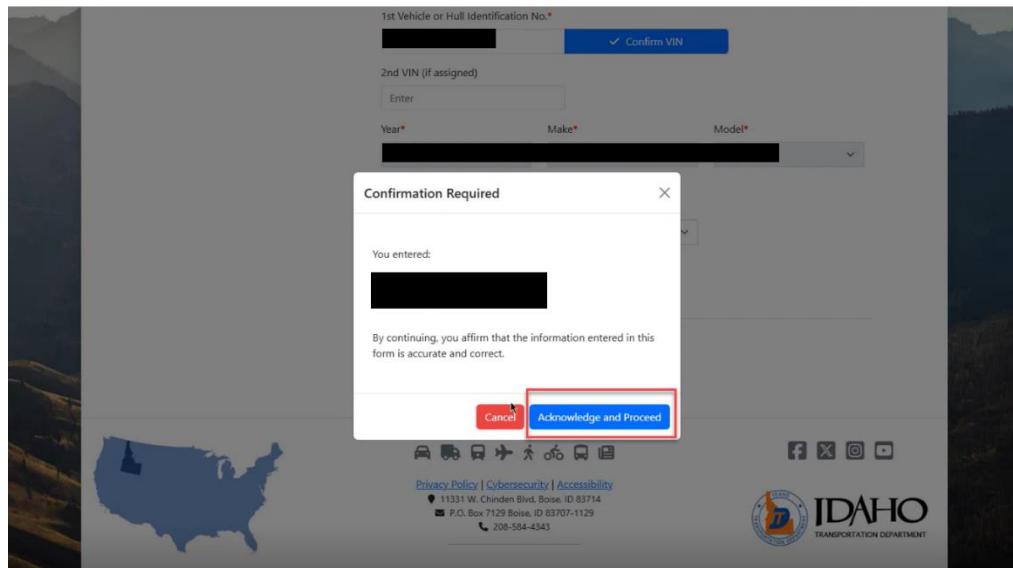
6. Enter tow information (such as date/time of tow, tow type, plate number, tow location, and storage location).

   a. Note: Tow location can be entered as latitude and longitude coordinates.

   b. Additionally, checkboxes are available for "vehicle was found with no plates" and "Law enforcement has identified the vehicle as stolen." These should be clicked if applicable.
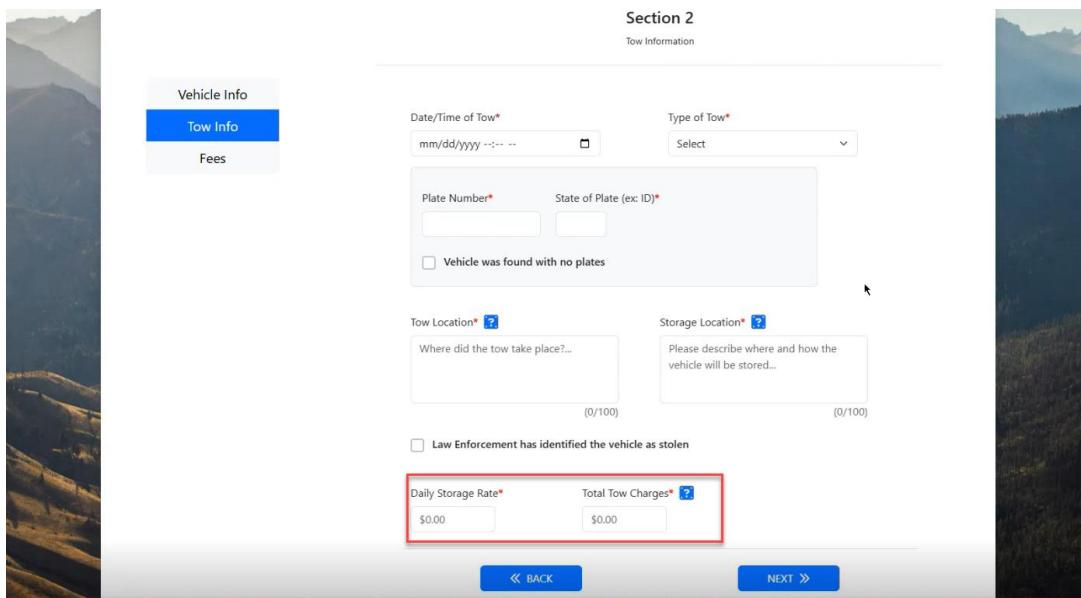

7. Enter the "Daily Storage Rate" and "Total Tow Charges".

   a. Note: Daily Storage Rate is what you be charging for storing the vehicle and will be expected to be the only amount that accrues daily. Total Tow Charges should encompass the rest of the costs related to the tow, outside of daily storage. This amount cannot and should not change after it is reported in the portal. All of these charges should be able to be calculated from a tow companies rate sheet or they risk the charges being deemed excessive.

8. Once all tow information has been entered, click "Next."

9. Once you have completed reporting the tow information, you will be redirected Tyler Idaho to pay for the record.

   a. Note: Most payment related issues occur when the zip code entered in the Tyler payment website doesn't match what the bank or credit card company has on file. If you encounter issues on the payment website please contact support@tyleridaho.com.