

## September 24, 2025

### DMV Modernization Update: Streamlining Dealer Processes Through Technology

The DMV is continuing its commitment to modernize dealer processing systems with the goal of streamlining operations, reducing costs, and improving turnaround times for dealerships statewide. Key initiatives include:

- Dealer Process Modernization - All dealer-related processing efforts are being updated to leverage modern technology—reducing paperwork, minimizing manual steps, accelerating turnaround times, and delivering cost-effective solutions.
- Authorized Provider - The DMV is expanding services through Vitu to offer dealers more efficient, digital options. This provider offers enhanced benefits such as real-time title processing, faster lien release coordination with lienholders, and more comprehensive transaction support.
- DMV Dealer Portal
  - Phase One: Over 400 dealers are already using the free DMV Dealer Portal to submit title applications and print temporary tags directly from standard printers. Transactions are created in the DMV's source system, enabling faster processing at county offices.
  - Phase Two: Expected to launch in Spring 2026, this phase will enable 100% electronic submission and payment of title applications. The only cost to dealers will be the \$14 statutory title fee, with no additional administrative charges.
- Electronic Titles (E-Titles) - The DMV is actively laying the groundwork for electronic titles as part of broader modernization efforts. DMV communities across the U.S.—including Idaho—are working toward long-term E-Title solutions. The technology investments and system upgrades being made today will support a future where physical title documents are no longer needed, ultimately reducing delays and streamlining the title process for both dealers and customers.

These efforts are already delivering results. Approximately 80% of financial

institutions now use Electronic Liens and Titles (ELT), significantly improving title processing times and demonstrating the widespread adoption and growing benefits of digital transformation across the industry.

## Form 502 Shortages

Due to supply chain disruptions, the department is currently experiencing a shortage of dealer title applications (502s); however, this doesn't affect those using VITU.

We are actively working to secure additional forms and explore alternative solutions. Please be aware that form versions may change if supply problems persist.

To support uninterrupted business operations, we encourage dealers to sign up for the Dealer Portal, where E502 forms can be printed on demand. Recent enhancements have improved the E502 process, with more updates expected soon.



## 30-Day Temporary Registrations



Supply chain disruptions have also affected the availability of 30-Day Temporary Registrations booklets for out-of-state customers. As a result, order quantities will be limited for the time being; however, this also doesn't affect those using VITU.

The department is currently exploring print-on-demand options for these forms, and additional information will be shared as it becomes available.

## Minimum Sales and Wholesale Changes

This is a reminder that as of July 1, 2026, the department will enforce Idaho Code 49-1634 and 49-1606. These statutes require that dealers complete a minimum of five vehicle sales annually to maintain their license. Additionally, licensed wholesalers may only conduct wholesale transactions with other licensed Idaho dealers. The department has made efforts to contact the dealers who may be affected by this change.

A stakeholder meeting will be held in the coming months and will be open to all impacted dealers. If you would like to receive a notification with the meeting date and time, please send an email to [dealers@itd.idaho.gov](mailto:dealers@itd.idaho.gov).

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