



Towing News

June 25, 2026

Vehicles with a Release of Liability (ROL)

When a vehicle is put into the tow portal and has a Release of Liability on file, there are a few extra steps the Department must take before the new owners will be visible to a tow company.

If DMV has enough information, we will update the owner in our system. This update will show up in the tow portal. Please give us 24-48 hours after the vehicle is entered for this update to happen.

If DMV does **not** have the buyer's information, the owner will stay listed as the person whose name is on the title.

When a Release of Liability is on file, the tow company will see the tow status stay as "Tow Reported" until ITD finishes checking or updating the record. After ITD finishes, the status will change to "Tow Confirmed," even if there is no buyer information. A message stating "ROL Found" will show on the AV record.

A Release of Liability does not have to include every detail to be processed. If the seller did not know the buyer's name, DMV can still process the ROL.

Vehicles Flagged as "Stolen"

If a tow company accidentally marks a vehicle as "stolen," you must contact ITD so we can remove the stolen flag.



If the owner of the vehicle told law enforcement that the vehicle was stolen by mistake, there are two choices:

1. If the owner wants to get the vehicle back, they must contact the police agency they reported it to and ask them to remove the stolen flag.
2. If the owner does **not** want to claim the vehicle, the tow company must contact the law enforcement agency that put the stolen flag on the vehicle to ask for it to be removed.

Insurance Information

Starting July 1st, once a vehicle is entered into the portal and the \$7 fee is paid, the portal will check for insurance using an ITD vendor. If records exist, the Insurance Company and Policy Number will appear alongside vehicle and owner information. If no policy is found, the insurance section will not display any information.

Idaho Transportation Department

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